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Large families menu

Verified 03 April 2024 - Directorate for Legal and Administrative Information (Prime Minister)

You have **at least 3 children** of which **at least 1 minor** (or you have raised 5 or more children and they are no longer dependent on you)? You can benefit, **under conditions**, the menu for large families. It makes it possible to **discounts on train travel**. It also makes it possible to **discounts at select partner stores** from the map. We explain the conditions and the approach to benefit from the card.

You have 3 children (or +)

What are the conditions to benefit from the large families card? ^

Your family can benefit from the large families card if you have **3 dependent children (or +), of which at least 1 minor**.

If you are a blended family, you can also benefit from the card for the children born in your new relationship and/or for the children that each member of your couple has if you have custody of them.

Also, you have to fill out **one of the conditions** of the following nationality:

- You or the other parent must be a French or European Union countries or one of the European Free Trade Association countries (i.e. Iceland, Liechtenstein, Norway, Switzerland). In this case, one must either reside legally in France or work legally in France.
- You and/or the other parent must have a European residence permit (<https://www.service-public.gov.fr/particuliers/vosdroits/N110?lang=en>)

The card is assigned **without** resource condition.

What are the discounts on the large family card? ^

Reductions depend on the **composition** from your family.

You have at least 3 minor children

The large families card allows your family to benefit from a discount on the full price of tickets SNCF.

This reduction is calculated based on the number of minor children you have.

Tableau - Nature of the reduction in relation to the number of minor children

Number of children	Nature of the reduction
You have 3 minor children	30% for the whole family
You have 4 minor children	40% for the whole family
You have 5 minor children	50% for the whole family
You have 6 minor children or more	75% for the whole family

The large family card can be used in 1^{re} and 2^{nde} class, but the discount is always calculated on the standard leisure fare or 2^{nde} class.

Your family also benefits from discounts at the business partners of the large family card listed is available online (<https://www.reductions-carte-familles-nombreuses.fr/>) .

In addition, in Ile-de-France, your family can benefit, under certain conditions, from a discount of **50%** on the network RATPNo matter how many children you have. For more information, contact RATP.

Who shall I contact

RATP

Information on routes, traffic status, timetables, lost objects...

By telephone

- RATP Customer Service: **3424** (free service + call price)
- Objects found on the RATP network: **3246 (€0.80 / min + call price)**

Open from Monday to Friday from 7am to 9pm and on Saturdays, Sundays and public holidays from 9am to 5pm

By E-mail

Access to contact form (<http://www.ratp.fr/contact/client>)

By mail

RATP Customer Service

TSA 81250

75564 PARIS Cedex 12

You have at least 3 children, of which at most 2 minors

The large families menu allows your family to enjoy **30%** discount on the full price of tickets SNCF.

The card can be used in 1^{re} and 2^{nde} class, but the discount is always calculated on the standard leisure fare or 2^{nde} class.

In addition, your family also benefits from discounts at the business partners of the large family card listed is available online (<https://www.reductions-carte-familles-nombreuses.fr/>) .

How can you benefit from the large families menu?

You must first test your eligibility on the home page of the map website large families (<https://www.carte-familles-nombreuses.gouv.fr/home>) by clicking *Order your cards*.

If your family is eligible, you can then create a personal account and order your cards.

You must scan the supporting documents for your family situation that are provided to you at the time of your card application.

You must then pay for your card order online with your credit card. The fee is **€19 TTC** regardless of the number of cards requested.

How long does it take to get the large families card?

As soon as your file is validated, you receive an email confirming the allocation of your large family cards.

You can **immediately** use your paperless cards by printing them from the website of the card large families by going to the *My Account* and *My Cards*.

You also receive your large family cards in **paper version** at your home in a **maximum 3 weeks**.

What is the validity period of the large families card?

The large families card is valid **3 years**.

At the end of this period, you can apply for renewal as long as your family still has at least 1 minor child.

Warning

You must also apply for renewal if one of your children reaches the age of 18 before the end of the 3 years. The card ceases to be valid for your entire family because it changes the discount rate you are entitled to.

How do I renew the Expiring Large Family Card?

You will receive an email informing you that your cards are about to expire. This e-mail explains how to renew your cards.

You'll have to pay again **€19 TTC** for the renewal of your large family cards.

How to use the large family card?

The menu for large families is **personal** and **non-assignable**. This means that every member of your household, including your minor children, must have their card to take advantage of the discounts.

For example, you could be fined on board the train if you travel with the large families fare without having your card.

What to do in case of loss or theft of the card large families?

You must report the loss or theft of one or more of your large family cards by notifying the contact center by telephone or e-mail.

Contact information is available in the menu *Contact* once you are logged into your account on the large families card site.

You'll have to pay again **€19 TTC** to replace one or more of your cards.

You raised 5 children (or more)

What are the conditions to benefit from the large families card?

As a parent who has raised 5 children (or more) during your life, you can benefit from the large families card.

Your children must be **major at the time of card application**.

They **must no longer be at your expense**.

Also, you have to fill out **one of the conditions** of the following nationality:

- You or the other parent must be a French or European Union countries or one of the European Free Trade Association countries (i.e. Iceland, Liechtenstein, Norway, Switzerland). In this case, one must either reside legally in France or work legally in France.
- You and/or the other parent must have a European residence permit (<https://www.service-public.gouv.fr/particuliers/vosdroits/N110?lang=en>).

The card is assigned **without** resource condition.

What are the discounts on the large family card?

The large families menu allows you as a parent to benefit from **30%** discount on the full price of tickets **SNCF**.

This card also allows you to benefit from **50%** on the Ile-de-France network.

The card can be used in 1^{re} and 2^{nde} class, but the discount is always calculated on the standard leisure fare or 2^{nde} class.

In addition, the card also allows you to benefit from discounts at the commercial partners of the card large families whose list is available online (<https://www.reductions-carte-familles-nombreuses.fr/>) .

How can you benefit from the large families menu?

You must first test your eligibility on the home page of the map website large families (<https://www.carte-familles-nombreuses.gouv.fr/home>) by clicking *Order your cards*.

If you are eligible, you can then create a personal account and order your cards.

You must scan the supporting documents for your family situation that are provided to you at the time of your card application.

You must then pay for your card order online with your credit card. The fee is **€19 TTC** regardless of the number of cards requested.

How long does it take to get the large families card? ^

As soon as your file is validated, you will receive an email confirming the allocation of the large family card.

You can **immediately** use your **dematerialized cards** by printing them from the website of the map large families by going to the *My Account* and *My Cards*.

You will receive the large families card in **paper version** at your home in a **maximum 3 weeks**.

What is the validity period of the large families card? ^

The large families card is valid **6 years**.

How to use the large family card? ^

The menu for large families is **personal** and **non-assignable** this means that you or the other parent must have a card to qualify for the discounts.

For example, you could be fined on board the train if you travel with the large families fare without having your card.

What to do in case of loss or theft of the card large families? ^

You must report the loss or theft of one or more of your large family cards by notifying the contact center by telephone or e-mail.

Contact information is available in the menu *Contact* once you are logged into your account on the large families card site.

You'll have to pay again **€19 TTC** to replace one or more of your large family cards.

Who can help me?

Find who can answer your questions in your region

National Printing House

Allows you to request a duplicate of your Mobility Inclusion Card (MIC) in case of loss, theft or destruction

By telephone

01 40 58 30 00

By mail

National Printing Group

104 Avenue du Président Kennedy

75016 Paris - France

Tél: 01 40 58 30 00

By E-mail

<http://www.imprimerienationale.fr/fr/groupe/contact.html>

Statute and miscellaneous references ^

Decree No. 80-956 of 1 December 1980 on reductions granted to large families on SNCF fares

(<https://www.legifrance.gouv.fr/loda/id/LEGITEXT000006063361/?lang=en>)

Ministerial reply of 31 July 1986 concerning the extension in time of the benefit of reductions in the large families card

(<https://www.senat.fr/questions/base/1986/qSEQ860601500.html?lang=en>)

FAQ

SNCF Voyageurs Ombudsman: how to use it? (<https://www.service-public.gouv.fr/particuliers/vosdroits/F12151?lang=en>)

Additional topics

Site of the map large families (<https://www.carte-familles-nombreuses.gouv.fr/home?lang=en>)

Ministry of Social Affairs

List of partners and benefits of the large families card (<https://www.reductions-carte-familles-nombreuses.fr/?lang=en>)

Ministry of Social Affairs